

2001 Digital Government Boot Camp for Idaho Policy Makers

October 25, 2001



'Digital Government -- Making Idaho Competitive'

Sponsored By

The Information Technology
Resource Management Council
(ITRMC)

In Partnership With:



***In Cooperation With Bechtel, Idaho Economic Development Association, Idaho Rural Partnership, and
'Connect Idaho: Attracting High Speed Telecommunications' Conference'***



Welcoming Comments, Idaho Governor Dirk Kempthorne



October 25, 2001

Dear 'Boot Camp' Participant:

Thank you for attending this year's 2001 Digital Government 'Boot Camp' for Idaho Policy Makers. I want to commend the Information Technology Resource Management Council and its Staff for providing this excellent forum for the discussion of digital government. I also want to acknowledge and thank the public and private partnerships making this informative event possible. Congratulations, to the winners of the *ITRMC Information Technology Achievement Awards* to be announced at lunch today.

Today, more Idahoans have greater access to the Internet and computer technology than ever before. As the Internet becomes a major way to communicate with the general public, government is utilizing electronic forms of mass communications to deal with citizens. Digital democracy offers the potential of more efficient public sector service delivery to Idahoans, and that enhances citizen accountability and government responsiveness. The transformation from traditional government to digital government is one of the most important public policy issues of our time.

As we look at ways to deploy digital technologies for Idaho e-government to help enhance Idaho's competitive position, our citizens expect us to also be good stewards of government and taxpayer dollars by continuing to leverage the significant information technology investment we currently have in place. Working and collaborating together, we can successfully address these issues and meet the expectations of our citizens through the wise use of technology across the State of Idaho.



ITRMC Information Technology Achievement Awards

**Recognizing Outstanding Achievement
In the Use of Information Technology In Idaho**

With the need for Idaho's governments and institutions of higher learning to become more efficient and accessible to our citizens, successes in the deployment of information technology to address that need deserve to be recognized. The Information Technology Resource Management Council (ITRMC) will honor outstanding achievements in the field of information technology through this new Award Program at this year's 2001 Digital Government 'Boot Camp.'

Emphasis will be placed upon those IT initiatives that most effectively assist government and education officials and agencies in innovatively executing their duties and providing cost effective services to our citizens.

Categories:

- **Accessibility** • **Communications Infrastructure** • **Digital Government**
- **Information Architecture** • **Innovative Use of Technology**
- **IT Professional Retention and Recruitment** • **Public/Private Partnership**
- **Service Applications**

Awards will be presented during a special **Luncheon Program** at **12 noon**. (Flying Hawk Eyrie Room)

Dr. Jerry Mechling

will explore the conventional wisdom towards information technology and its management, and will lead a discussion to help Idaho public leaders engage information technology issues more directly and successfully by sharing eight imperatives for those who seek to lead in successfully implementing digital government.

**Edward Fraga**

will explain how to plan, design, fund, and measure digital government. He will also define e-government versus e-business and will discuss funding concepts such as limitations of ROI, the cost-case for e-government and its benefits.

**David Temoshok**

will discuss the critical needs of strong security, authentication, and data confidentiality for e-business transactions. He will review federal framework for the Federal Public Key Infrastructure (PKI) and state applications.



Gina Smith is CEO and co-founder of The New Internet Computer Company. She will identify emerging key trends in an entertaining and eye-opening tour of the future.

Learn how rapid changes in science and technology -- digital policy, miniaturization, the Internet, privacy, biotech, e-commerce -- will change your life at home and at work as a government professional.



Pam Ahrens is Chairman of the ITRMC and Director of the Department of Administration. She will wrap up the session by leading a discussion on digital government progress and initiatives in the State of Idaho, including IDANET, the state's Purchasing Modernization Initiative, broadband connectivity, GIS, and Education.



'Boot Camp' Faculty and Agenda

Idaho 'Best Practices' Booths, 1 to 5:30 p.m. (Flying Hawk Eyrie)

ITRMC IT Achievement Awards Presentation, noon (Flying Hawk Eyrie)

All General Sessions in (The Summit) Room

7:30 a.m. REGISTRATION & CHECK-IN (The Summit Foyer)

Refreshments courtesy: **Dell Computer Corp.**



8:00

Welcome and Introductions: **Pamela I. Ahrens**, ITRMC Chairman

Opening Comments: **Idaho Lieutenant Governor, Jack Riggs**

8:30

Keynote Speaker: **Jerry Mechling**, Ph.D. Director, Strategic Computing and Telecommunications in Public Sector, Harvard University John F. Kennedy School of Government

"Eight Imperatives for Leaders in a Networked World."

10:00

BREAK -- courtesy: **Access Idaho**



10:15

Guest Speaker: **Edward Fraga**, Vice President, Public Sector Consulting, Gartner Consulting Services

"How to Plan, Design, Fund, Measure and Benefit from Digital Government"

11:15

Guest Speaker: **David Temoshok**, Public Key Infrastructure (PKI) Policy Manager, Office of Government-wide Policy, General Services Administration

"Network Security and Protection of Government Information"

12:00 p.m. AWARDS LUNCHEON (Flying Hawk Eyrie)

ITRMC Information Technology Achievement Awards Presentation Lunch courtesy:



1:00

Idaho 'Best Practices' Booths (Flying Hawk Eyrie)
Booths open through 5:30 p.m.

2:30

Keynote Speaker: **Gina Smith***, Co-Founder, CEO, The New Internet Computer Company, former ABC Television Technology Commentator; News Columnist and Journalist

"New Opportunities through Emerging Technologies"

**Presented*

in Partnership with:



3:30

BREAK -- courtesy: **National Information Consortium**



3:45

Digital Government in Idaho — Major Initiatives Discussion
(Moderator, Pam Ahrens)

E-Procurement, GIS, Education Innovation, Broadband Connectivity for Rural Idaho, IDANET, Idaho IT Planning

4:45 p.m.

CLOSING COMMENTS, Pamela I. Ahrens, ITRMC Chairman

Idaho 'Best Practices' Booth Participants ...

Showcasing state and local government on-line applications, products and services

1 to 5:30 p.m. (Flying Hawk Eyrie) room

Access Idaho

The Access Idaho initiative is more than the state's official home page www.accessidaho.org. Access Idaho develops interactive applications that allow the public to transact business with Idaho government 24 hours a day, seven days a week.

Department of Administration

The Department will feature its e-purchasing and e-bidding capabilities of the Division of Purchasing and the Division of Public Works. This will include demonstrations of how intrusion detection and firewall security devices have been deployed to protect the State's network and its associated technology services.

Department of Commerce

The Idaho Business Network (IBN) is a service provided by the IDOC to help Idaho businesses increase sales of their products and services. The IDOC will also demonstrate its official on-line Idaho Travel Planner.

City of Boise

The City of Boise will demonstrate the features of its website in making local government services and information available to its citizens.

GIS Development at Kootenai County

Kootenai County officials will demonstrate GIS utilization in its E911 Dispatch, Automated Addressing, and Elections processes.

State Board of Education

Higher Education demonstrated applications will include: INSIDE Idaho (Interactive Numeric and Spatial Information Data Engine for Idaho), an Internet-based geospatial data clearinghouse; the virtual reality Time Machine where you can walk through a 14th century cathedral and construct a dome using 14th century tools and inventions; and take a tour of the Idaho Electronic Campus, a web-based portal providing access to 1400 distance education courses.

Department of Finance

The Department of Finance will be exhibiting its access to the real-time list of licensed financial institutions and individuals as well as the full list of regulations and statutes pertaining to them.

Department of Health & Welfare

Demonstration of the state's voluntary statewide immunization registry. This registry, developed as part of the Governor's Generation of the Child Initiative, allows parents and health care professionals access to children's immunization records.

Idaho State Library

The Libraries Linking Idaho Database Project is a virtual library, accessed through the Internet, that provides users links to thousands of full-length magazine, newspaper, reference, and encyclopedia articles.

ITTP (Information Technology Training Program)

ITTP is a collaborative on-line training program, combining resources from the State, higher education, major computer hardware and software firms, and private training organizations.

Office of the State Controller

The State Controller's Office will demonstrate its on-line payroll and employee travel reimbursement systems.

Office of the Secretary of State

The Office of Secretary of State at your fingertips. Corporation searches are on-line, Lien Searches are on-line and soon liens filings will be on-line.

Office of the State Treasurer

BidIdaho is a new, on-line electronic auction for the State of Idaho certificates of deposit and is designed to create a more competitive environment for state monies to be deposited to Idaho's financial institutions.

Department of Labor

Department of Labor will highlight best practices of using technology to provide more services to citizens in more locations than ever before. The focus is on creating and deploying simple, cost-effective solutions to provide more and better service through Internet technology.

Department of Lands

This demonstration will highlight DOL's on-line access to a wealth of Idaho map data including: topographic maps, Land Record plats, aerial photography for use in land use planning and efficient use of our resources.

RIB (Reducing Idaho Bureaucracy Committee)

The Reducing Idaho Bureaucracy (RIB) booth will showcase the strides the group has made, highlighted by its Small Business Solutions Website, towards reducing and simplifying the requirements government places on businesses.

Idaho State Tax Commission

The State Tax Commission's booth will highlight its external website, electronic tax filing, on-line payment of tax by credit card, online search for unclaimed property, and its new integrated tax processing system called GenTax.

Department of Transportation

Applications highlighted will include the Idaho Road Report, providing up-to-date road condition information; contractor and bid information for highway projects; Highway Data Quest tool that allows citizens to inquire about roadway characteristics; and maps of Idaho's city and county roads.

Department of Water Resources

IDWR staff will be showing one or more ArcIMS applications related to both Water Rights and Well Construction. These applications combine map and database queries in an Internet environment.

Idaho Soil Conservation Commission

The Idaho OnePlan is an ambitious multi-agency project that uses computer technology to combine a myriad of government regulations and current best management practices into a single plan. The plan integrates federal, state, and local regulations.

Idaho Public Television

Digital Television has arrived in Boise, and promises wider service availability delivered almost anywhere in the state within the next few years. IPTV will display its HDTV unit receiving live signal and GIS maps showing DTV coverage in comparison to DSL availability, statewide.

Division of Building Safety

DBS online provides the public with details about licensing and building safety requirements. Forms for renewing or applying for licenses are supplied, to assist customers doing business with the agency.

Connectivity and Connections Provided By:

